



2020 was a year like no other in recent memory. The country faced unprecedented challenges brought on by the COVID-19 pandemic. Working to do our part as a preferred provider and partner, Satellite Healthcare focused intently on safety and access to care. Additionally, we strengthened our commitment to the communities where we live and work by using our resources and dedicated employees to make a positive impact where needed most. California, Hawaii, New Jersey, Tennessee and Texas are home to our 85 dialysis centers where our more than 2,200 employees care for our more than 8,000 patients.

At Satellite Healthcare, our mission is to make life better for patients living with kidney disease. Our dedication to patient care extends beyond the doors of our dialysis centers and directly into the communities we serve. Collectively and individually, our organization and staff contribute time, talent and monies to address and build awareness of kidney disease.

### *Caring for Our Community*

Kidney disease affects an estimated 37 million people (15% of the adult population) in the United States. Many of those patients are people of color with modest means, who also have higher rates of comorbid conditions. At Satellite Healthcare, we care for any dialysis patient who comes through our doors regardless of their status or ability to pay. We create health equity for our patients by providing access to care and services they may have lacked prior to becoming a dialysis patient, including nutrition and support services as well as community resources. Our staff often mirror the diversity of our patient population. This allows us to engage with patients in their preferred language so they understand and are active participants in their care.

Advocacy is also integral to our work. In December 2020, the kidney care industry experienced a major public policy victory on behalf of transplant patients. A change in law resulted in lifetime Medicare coverage of immunosuppressive drugs for kidney transplant recipients. Before this, people who were eligible for Medicare only because of end-stage kidney failure (not because of age or disability), lost coverage for their immunosuppressive medications 36 months post-transplant. Now, anyone who meets the criteria will qualify for lifetime Medicare coverage of their immunosuppressive drugs, regardless of age.

Founded in 1974 as a nonprofit kidney care company by Stanford nephrologist Norman S. Coplon, MD, Satellite Healthcare is a recognized leader in informative kidney education, high quality dialysis services and advancing kidney care through innovative research. We are a community asset with no owners, investors or shareholders. We invest any extra funds from operations back into patient services, new research, community support, education initiatives and innovation to continue our longstanding charitable efforts.

### *Living Our Mission*

In 2020, our Community Benefit contributions totaled \$14.5 million. Satellite Healthcare supported activities of not-for-profit organizations that are working wonders in our neighborhoods. Additionally, we provided scholarships, internships and fellowships. The stories we hear are amazing and we see the ripple effect, as the people we help pass on the benefits of that investment by helping others.

As our community partners transitioned to virtual activities because of the pandemic, we engaged, lending our support as speakers, subject-matter experts, advocates and volunteers. Some highlights include:

- ❖ Bringing kidney education to at-risk communities, Satellite Healthcare sponsored Kidney Action Week with the American Kidney Fund. The virtual event featured health education, cooking demonstrations, games and inspirational stories. Because the event was online, more people were able to participate than ever before.
- ❖ Underscoring the importance of home dialysis, funding was provided to Home Dialyzors United to continue their educational programs and further spread the word about the benefits of dialyzing at home. This has added significance as the country shifts to having more patients experiencing dialysis treatments in the comfort of their home.
- ❖ Providing nephrology healthcare professionals with timely information on chronic kidney disease guidelines and standards, medication updates and research, so they may better care for their patients, Satellite Healthcare joined the National Kidney Foundation in making the annual Medical Symposium possible. Our like-minded organizations have a strong, historic collaborative relationship that spans education, research, advocacy and fundraising.
- ❖ Participating in Technical Expert Panels hosted by regulatory agencies, a nomination process resulted in the selection of several Satellite Healthcare leaders to provide expert commentary that will influence regulations related to home dialysis and kidney transplant.
- ❖ Talking with others who have chronic kidney disease or are dialysis patients is educating and empowering. To capture support group conversations, Satellite Healthcare made a donation to cover fees for videotaping Bay Area Association of Kidney Patients support groups to share this information with broader audiences through their website and social media.
- ❖ Working with academic institutions, we provided kidney research grants and we contributed to conferences to shine a light on advancements in patient care. Satellite Healthcare experts often served as speakers, elevating our role as a respected kidney care thought leader.

It is a privilege to perform and fund this work. We can best carry out our responsibility to our patients when we deeply engage in the health of our communities. We look forward to continuing our journey as we strive to prevent the onset of kidney disease. If there is a loss of kidney function that we provide early education to delay the start of dialysis. When dialysis is needed that it happens at home and we prepare and support patients through transplantation. This is how we deliver on the promise of making life better for patients with kidney disease.

Sincerely,

A handwritten signature in black ink, appearing to be 'J. Goffman', written in a cursive style.

Jeff Goffman  
Chief Executive Officer